

Facts

Description:

Education handbook for embassy staff

Project Owner:

U.S. Department of State
Bureau of Overseas Buildings Operations

Project Architect:

N/A

Completion Date:

2013

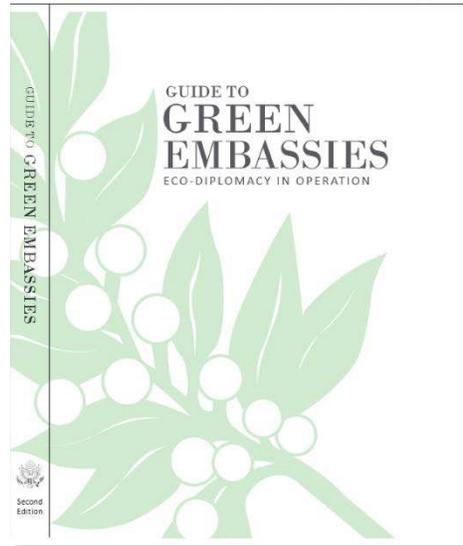
Objective:

Update a handbook to support embassy teams in meeting Federal Performance Goals and provide tools and templates to help teams implement goal strategies

Results

A handbook and toolkit that supports and furthers OBO's mission of eco-diplomacy

U.S. DEPARTMENT OF STATE OBO GUIDE TO GREEN EMBASSIES AND GREEN TEAM TOOLKIT



The US Department of State's Bureau of Overseas Buildings Operations (OBO) sought an update to *The Guide to Green Embassies: Eco-Diplomacy in Operations*, a 250+ page, eight-chapter handbook used to educate and empower ambassadors, management, green team leaders, and embassy staff located at 275 diplomatic posts to operate a global

portfolio of 19,000 buildings in a sustainable manner.

Paladino was engaged to revise and update existing content, write new content and graphically produce the new edition.

Paladino Approach

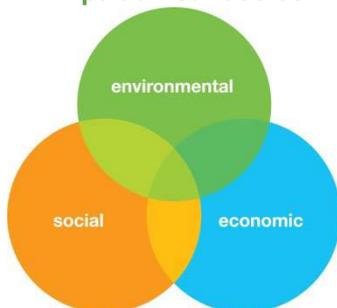
The Paladino team worked with OBO to identify new sections, which included a chapter on sustainability for residential buildings, a "how to use this guide" section, a section on influencing occupant behavior and a strategy scoring system that enables post staff to understand level of effort, cost and benefits of individual strategies. The chapters help guide ambassadors to commit to meet Federal Performance Goals for carbon, energy, and water reductions; supports managers to create implementation plans based on their unique political, cultural, and physical environment; and educates embassy staff on changing behaviors to improve facility performance.

Following the *Green Guide*, Paladino was tasked to produce a *Green Team Toolkit* for embassy post green teams to serve as a workbook. The web-based *Toolkit* contains over two dozen templates to help teams make annual work plans, help gain authorization from leadership to implement strategies, create advocacy signage, and many more tools that enable the Department achieve its performance goals.

About Paladino

Paladino is an industry-leading green building consulting firm providing sustainability expertise over a wide range of building and business issues. We work with high aspiration organizations of all sizes to develop advanced green building strategies for both new and existing construction.

A pioneer of the green building movement and one of the original creators of the LEED green building rating system, Paladino's esteemed clients include ConAgra Foods, Starbucks, PNC Financial Services, Microsoft, Verizon Wireless, Corporate Office Properties Trust and many more. At Paladino, we help our clients create business value by optimizing human, environmental and financial performance. Our customized technical approaches center on the unique concept of abundance as a driving force for organizational transformation. To learn more, visit www.paladinoandco.com.



*Paladino's abundance framework
(people, planet, prosperity)*

Results

Ultimately, the *Guide* provided more than 40 independent, tangible, and attainable strategies to green mission facilities and operations. The *Guide* was published in November 2013 followed by the *Toolkit* in spring of 2014 and distributed to posts globally. Together, the *Guide* and *Toolkit* have helped further OBO's mission of eco-diplomacy and promote the values of sustainability around the world.